CLASSIC HOMES

BY EWB COTTON LTD

Terms & Conditions:

1. "The Company" and "We" means Classic Homes by EWB Cotton Limited. "The Customer and "You" means the person, firm or company purchasing the Goods.
2. A Contract will come into effect between The Company and The Customer when a quotation has been accepted and a deposit is paid.
3. Whilst we will do our best to deliver and install within the timescales indicated to You, We shall not be liable for any loss or delay.
4. Additional Work. Any work requested by the client, or found by the company either at time of removal or throughout the installation process, that falls outside of the agreed services will be charged separately. Additional work will be subject to the Company's then-current rates.
5. Waste Removal. We do not charge to remove existing kitchens, bathrooms or bedrooms. If you agree to have a skip arranged by the Company, this will be used to dispose of existing units etc and packaging or off-cuts throughout the installation process. If additional skip(s) are required these will be charged additionally at relevant cost. It is the customer's responsibility to contact the local council to arrange collection of unwanted refrigerators and freezers unless specifically quoted for.
6. The Customer will be responsible for insurance of all Goods once they have been delivered to site.
7. Certain materials may have slight variations in colour, grain or texture and will be deemed acceptable by You.
8. Title to the Goods shall not pass to You until the Goods are paid for in full. You agree to allow us lawful entry to your property to remove Goods, whether installed or otherwise, if they are not paid for in accordance with the Contract.
9. No employee or agent of Classic Homes by EWB Cotton Limited has authority to make any oral representation or alteration concerning the price, nature or quality of The Company's Goods or Services unless confirmed by The Company in writing.
10. The work to be carried out will be as per the quotation. All illustrations are for demonstration purposes only and are not part of the Contract.

54 Church Street, Barrow in Furness, Cumbria, LA14 2HY
Tel: 01229 836479
Email: enquiries@classichomesbyewb.co.uk
Website: www.classichomesbyewb.co.uk
Registered Number: 4451158 (England & Wales)
VAT Reg No. 153 4457 68

11. The Customer warrants that the premises are structurally suitable for the installation proposed. Unless otherwise stated our quotation for fitting includes the removal and disposal of existing Kitchen Units etc and/or Bathroom Suites. Any items to be retained are removed by the customer or agreed with our installer at removal stage.
12. Unless otherwise stated the company will remove existing wall tiles and floor coverings, additional costs could incur if the sub-wall or sub-floor is deemed substandard. Suitably located hot and cold water supplies and drainage must be provided and stop taps must be accessible and in good working order.
13. If applicable, a suitably located gas supply point must be provided
14. The Customer shall give Classic Homes by EWB Cotton Limited and their agents access to the premises at all reasonable times for the purpose of inspecting, delivering and installation.
15. If required by Classic Homes by EWB Cotton Limited the Customer shall make sufficient space available prior to delivery for the goods to be stored between delivery and commencement of installation. This will be for no more than 7 days without Your agreement.
16. Your plan, with the exception of Supply Only, will be checked again before manufacture, small changes in size may be made in the interest of obtaining a satisfactory fit.
17. In the case of Supply Only, it is the Customer's responsibility to ensure the installer used is competent and adequately qualified to install all components. Also to check all sizes on plans and listings prior to ordering. Classic Homes by EWB Cotton Limited can accept no liability for poor fitting of our products by others or for inaccurate measurements.
18. In the event of orders placed from architects (or similar) plans the Customer is responsible for checking that measurements after plastering comply exactly with the plan sizes. We strongly advise that customers continuously monitor and check sizing, and advise Us of any discrepancy in good time for alterations to be made prior to order. Classic Homes by EWB Cotton Limited can accept no liability for internal dimensions changing after Your order is placed.

19. Where the quotation includes the ducting of an appliance or installation of a waste disposal unit, we reserve the right to withdraw or amend this option if installation proves to be impractical or unsuitable.
20. We will endeavour to minimise inconvenience to the customer at all times, however by nature of the work, we cannot be held liable for inconvenience, loss of time or accidental damage, however caused.
21. Payment terms: By way of either a £500 or 10% of the total order value (whichever is smallest) deposit which is refundable for 7 days after payment. Supply balance payment by way of cleared funds on start day or on delivery day in Supply Only orders. NB: for installations, the agreed final fitting payment will be retained by You, to be paid by way of cleared funds within 7 days of the Installation being completed following satisfactory installation, or by the Company writing to You advising that all reasonable efforts have been made to complete the project. Once the Contract has been signed no cancellations will be accepted except with the exceptions below.
22. In the event of cancellation, and/or delay not caused by the Company, charges will be applicable in accordance with the stage of your order to indemnify us against all losses. Additional charges for administration, design works and/or fitting costs, including lost time, may be applied at our discretion. You are required to confirm your reason for cancellation in writing and send it by recorded delivery to Our Registered Address.
23. No claims for damaged goods will be accepted unless notification is given in writing within 7 days of delivery or final installation.
24. All items supplied are covered by individual manufacturers warranties, which are effective from the date of delivery / installation and Customers are reminded to register for the individual warranty. Installation is guaranteed for 12 months from the completion. Call outs after this period will be chargeable. Laminate worktops are not guaranteed against damage caused by ingress of water.

Last revised: 18th December 2025

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